

Remote Deposit Capture

Scanner Set-Up Guide for MacOS

Overview

Remote Deposit Capture is a service provided by Redwood Credit Union, which allows business owners to deposit multiple checks at a time to their RCU account using a scanner to capture and submit check images.

System Requirements

Setting up your system

For an optimal experience the following components are required for working with the application.

For MacOS:

- MacOS 11 Big Sur: Google Chrome[™]
- MacOS 12 Monterey: Google Chrome[™]
- MacOS 13 Ventura: Google Chrome[™]
- MacOS 14 Sonoma: Google Chrome[™]

Supported Scanners

Approved and supported scanners for Mac:

Scanner	Model Supported				
Digital Check [®]	CheXpress [®] CX30				
	TellerScan [®] TS240				

Install Check Scanner

Check Scanner Setup

Prior to installation, it is required that all existing check scanner drivers are removed from your Mac. This must be done before continuing to the next steps.

1. Make sure the scanner is unplugged from the computer. Log into Digital Banking and click **Remote Deposit Capture**

Redwood Credit Union									
Q What are you looking for?	View my Accounts	^{Move} Money	Manage Users	Remote Deposit Capture	^{Use} Bill Pay	Business ACH	Open a Share	 Q	8

2. Accept the disclosure and you will be prompted to download the Ensenta Device Control Launcher that will prompt you to install the supported drivers within Digital Banking.



Getting started with a check scanner

Device Control pairs a check scanner with this page, providing a faster experience using any modern browser. Download and install our new Device Control to get started.





3. Click the EnsentaDevice...pkg download to launch the Device Control installer.



4. Follow the installation prompts until Device Control is fully installed.





5. Click Close.



6. Connect the scanner to your computer to begin depositing checks.